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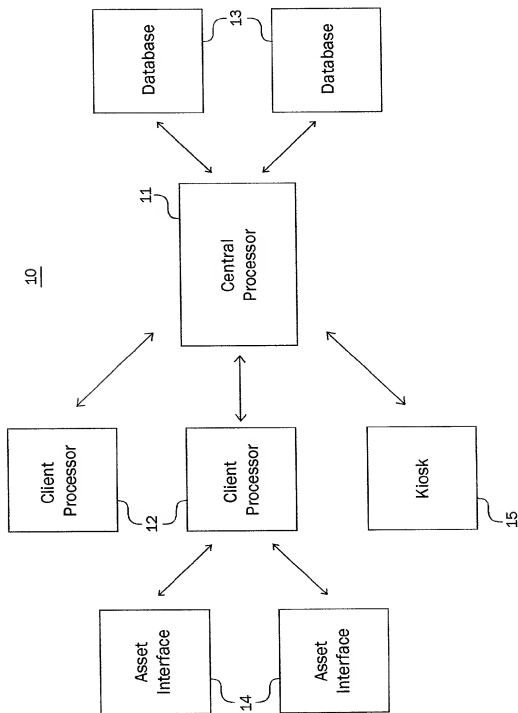


Fig. 1

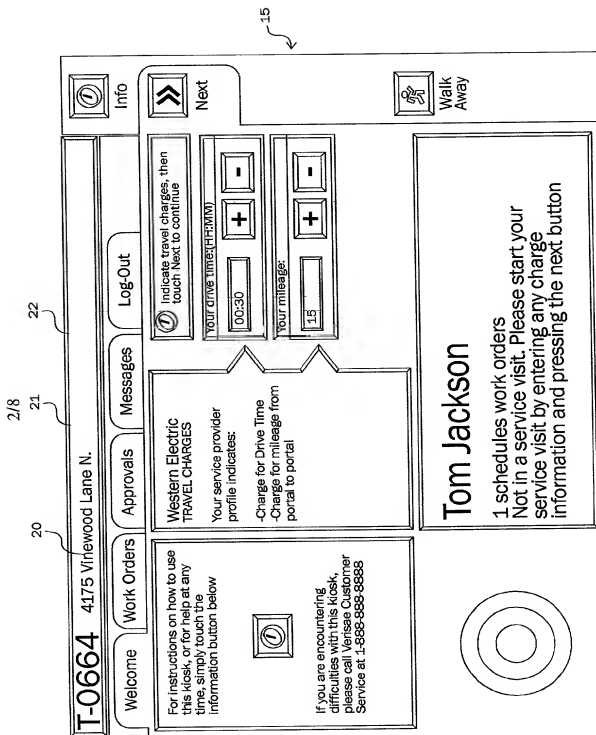


Fig. 2

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## Verisae Roles - Master Filter Factor Groups, Factors, Values &amp; Defaults

Factor Group = A grouping of fields that are related in concept and can have one or more Factors.

Factor = A Field that we allow the user to assign a value to that will be used in filtering the information displayed in the Work Space.

Value = One of the acceptable values for any given field, Used as the value in query for the Master Filter.

Factor Groups & Factors	Value Type	Default Possible	Edit Yes / No / Down
<b>+Geography</b>			
Country	Possible Values	Blank / Show All	Yes
State/Province	Possible Values	Blank / Show All	Yes
City	Possible Values	Blank / Show All	Yes
Postal Code	Possible Values	Blank / Show All	Yes
<b>+Organizational</b>			
Client	Possible Values	Blank / Show All	Yes
Organization	Possible Values	Blank / Show All	Yes
Affiliate	Possible Values	Blank / Show All	Yes
Fact Type	Possible Values	Blank / Show All	Yes
Site	Possible Values	Blank / Show All	Yes
<b>+Service Provider</b>			
SP Organization	Possible Values	Blank / Show All	Yes
SP Site	Possible Values	Blank / Show All	Yes
Preferred (Y/N)	Possible Values	Blank / Show All	Yes
<b>+Work Order</b>			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Type	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Date Completed Range	Start Date, End Date	Blank / Show All	Yes
Technician	Possible Values	Blank / Show All	Yes
Part Number	Possible Values	Blank / Show All	Yes
Service Action	Possible Values	Blank / Show All	Yes
Billable Labor Range	Low Value, High Value	Blank / Show All	Yes
Work Order Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+Service Visit</b>			
Number	Possible Values	Blank / Show All	Yes
Number of Trips	Possible Values	Blank / Show All	Yes
Service Visit Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+Invoice</b>			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Invoice Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+Assets</b>			
Asset Type	Possible Values	Blank / Show All	Yes
Work Center	Possible Values	Blank / Show All	Yes
In Service Date Range	Start Date, End Date	Blank / Show All	Yes
Warranty Expiration Date Range	Start Date, End Date	Blank / Show All	Yes
Preventative Maintenance (Y/N)	Possible Values	Blank / Show All	Yes
<b>+Manufacturer</b>			
Manufacturers Site	Possible Values	Blank / Show All	Yes
<b>+Calls</b>			
Call Status	Possible Values	Blank / Show All	Yes
Action Type	Possible Values	Blank / Show All	Yes
Reason Type	Possible Values	Blank / Show All	Yes
Call Date Range	Start Date, End Date	Blank / Show All	Yes

Fig. 3

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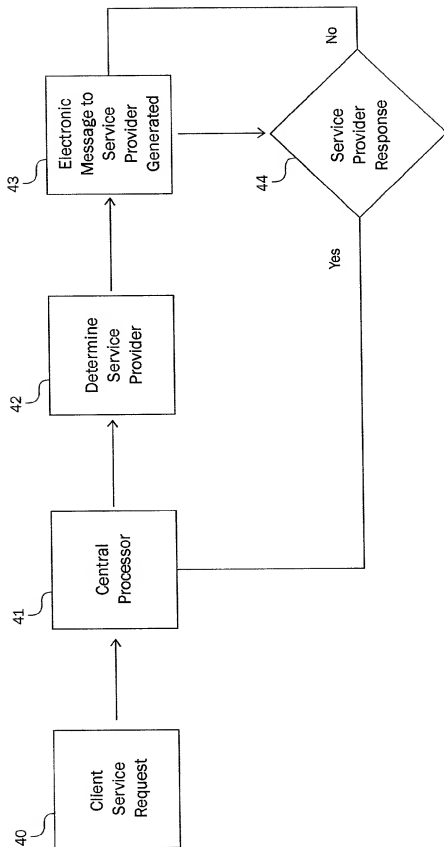



Fig 4A

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Active Call		Workspace Filter Definition					
		Service & Maintenance		Asset Types		Service Providers	
		Manufacturers		Reports		Messages	
<div style="border: 1px solid black; padding: 2px;"> <div style="display: flex; justify-content: space-between;"> <span>Site</span> <span>T-0664</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Requester</span> <span>Terry Heughton</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Description</span> <span>Lack of power. Battery appears not be charging.</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Reason Type</span> <span>Out of Service</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Asset Type</span> <span>Dane Quickert 4000</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Asset Number</span> <span>1854</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Serial Number</span> <span>0049</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Action Type</span> <span>Create Work Order</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Status</span> <span>Open</span> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>Save</span> <span>WO</span> <span>New</span> </div>		<div style="display: flex; justify-content: space-between;"> <span>All Work Orders</span> <span>Summary</span> <span>New Work Order</span> </div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <h3 style="text-align: center;">New Work Order</h3> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <div style="display: flex; justify-content: space-between;"> <span>Site Name</span> <span>T-0664</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Requester</span> <span>Terry Heughton</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Asset Type</span> <span>Dane Quickert 4000</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Verisat Tag Number</span> <span>1854</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Work Order Name</span> <span>Lack of Power, Batt</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Work Order Description</span> <span>Lack of Power, Battery appears not be recharging</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Due Date</span> <span>02/01/2001</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Service Provider</span> <span>Western Electric</span> </div> <div style="display: flex; justify-content: space-between;"> <span>Technician</span> <span></span> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>Save</span> <span>Cancel</span> </div> </div> </div>					



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Verisat Enterprise Asset Management & Maintenance System

Fig. 4B

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Active Call

Site

T-0664

Requester

Terry Houghton

Description

Lock of power. Battery appears not be charging

Reason Type

Out of Service

Asset Type

Dense Quickert 4000

Asset Number

1864

Serial Number

0059

Action Type

Create Work Order

Status

Open

Save

WO

Now

WorkSpace

Filter Definition

Site

Service & Maintenance

Asset Type

Service Providers

Manufacturers

Reports

Messages

Outstanding Work Orders

Approvals

All Work Orders

Service Calls

Invoiced

Payables

Generate PM Work Orders

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All Work Order

Status	Site Name	Work Order #	Work Order Name	Asset Type	Service Provider
Due 01/25/2001	T-0001	71	LF Tire out of align	Dense Quickert 4000	Western Electric
Due 01/27/2001	T-0024	72	Wheels locked	Dense Quickert 4000	Western Electric
Due 01/28/2001	T-0100	73	the air it broke	Dense Quickert 4000	Western Electric
Invoice	T-0100	63	Remote intermittent	Dense Quickert 2000	Western Electric
Overdue	T-0100	62	Left tire flat	Dense Quickert 2000	Western Electric
App	T-0100	59	Remote not working	Dense Quickert 2000	Western Electric
Invoice	T-0100	64	Remote not working	Dense Quickert 2000	Western Electric
Due 02/01/2001	T-0664	74	Lock of power. Batt	Dense Quickert 4000	Western Electric
App	T-0664	67	Quick Kart is broken	Dense Quickert 4000	Western Electric
Selected	T-0664	68	Remote broken	Dense Quickert 4000	Western Electric
Tr. Rend	T-0664	58	Lift strut leaking h	Crown Walkie Stack	Morrison West
Appy Rend	T-0664	61	Steering wheel loose	Dense Quickert 4000	Western Electric
Invoice	T-0664	60	Rear hitch broken	Dense Quickert 4000	Western Electric
Appy Rend	T-0664	65	Remote not working	Dense Quickert 4000	Western Electric
Appy Rend	T-0664	66	Flat tire	Dense Quickert 4000	Western Electric

Show all 7 | Groups of 15

Now

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Next 2

Verisec Enterprise Asset Management & Maintenance System

Fig. 5

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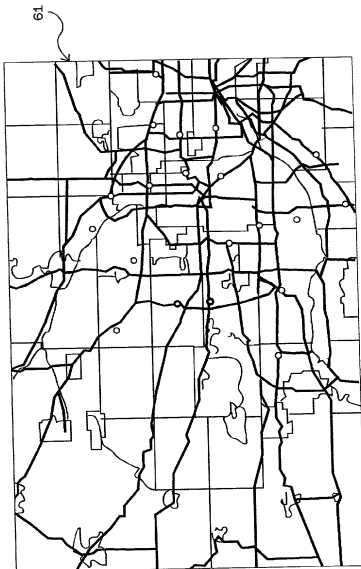
Stores in Hennepin County Minnesota

WorkSpace GIS Mapping

Active Call

Site	Minnesota
Asset Type	Cart
Operand	Equals
Number of Assets	1
Affiliation	Greatland
<input type="button" value="Submit"/>	

Please click on the map to select a store. (The YELLOW points are sites which meet your criteria)



There are 10 stores located in the Hennepin County. Of which, 2 stores meet your criteria.

Qualified Sites

T0664	<input checked="" type="checkbox"/>	Select
T0100	<input type="checkbox"/>	
T0664	<input type="checkbox"/>	

VeriCase Enterprise Asset Management &amp; Maintenance System

Fig. 6

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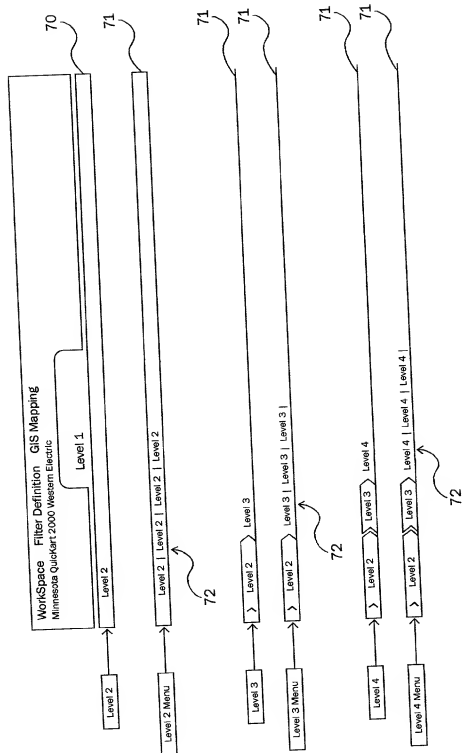


Fig. 7